

**YOU'RE PART**

**OF THE REVOLUTION**



# **POWER TO THE PORTAL**

**VIRTUAL USER FORUM 2020**

**MAY 21<sup>ST</sup> 2020 10:00<sup>AM</sup> – 12:00<sup>PM</sup>**

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| <b>10:00 – 10:10</b> | <b>Intro from CEO Mik Cons &amp; MD Tessa Lee</b>  |
| <b>10:10 – 10:25</b> | <b>Virtual case study – Rob Douglas from Equilibrium</b>   |
| <b>10:25 – 10:50</b> | <b>A better client experience.</b><br>Best practice ways of working which are the new normal                             |
| <b>10:50 – 11:00</b> | <b>Virtual quiz &amp; coffee break</b><br>Time for a quick coffee & our online quiz                                      |
| <b>11:00 – 11:10</b> | <b>e-signatures &amp; other process improvements – A compliance perspective</b><br>Russell Facer, MD threesixty Services |
| <b>11:10 – 11:50</b> | <b>A better operator experience</b><br>Introducing MIM II; more efficient, more productive, more mobile                  |
| <b>11:50 – 12:00</b> | <b>Q&amp;A, prizes, and close</b>  |
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